

City Centre and Beach Masterplan Engagement March – June 2022

Overview

The period March to June 2022 has included:

- Online and in person consultation for Belmont Street Quarter.
- In person engagement with Children and Young People for both City Centre & Beach masterplans.
- Engagement with key stakeholders such as Aberdeen Inspired, local Community Councils, Disability Equity Partnership and ACTUP.
- Preparation of an overarching engagement strategy.
- Making initial contact stakeholders to understand if there is interest in establishing a Stakeholder Forum: a
 group of key stakeholders who would meet on a regular basis to enable a range of views and voices to be
 heard as designs and implementation of both the City Centre and Beachfront Masterplans progress.
 Proposed membership included as Appendix 1

Projects engaged on March - June include:

- Belmont Street Quarter
- Beach Masterplan
- Union Street Central
- City Centre ETROs

Looking forward, detailed engagement plans are being prepared for:

- Beachfront Development Framework and Phase 1 investment
- Market Streetscape
- Schoolhill
- Union Street Building Condition
- Queen Street

Key Stakeholder Meetings

The schedule attached as Appendix 2 shows meetings undertaken and upcoming. This planner is under development and is updated when design programmes are confirmed for each project. A summary of each stakeholder engaged with, and topics covered is provided below

Who	ACTUP							
When, why, What,	10th March – Introduction to Beach Design Team. Overview of masterplan							
Actions, Outcomes	Suggestions made by NES and DEP to ensure accessibility of engagement							
	for all. Follow up User Journey Mapping session agreed with DEP.							
	14 th April – General update given on city centre and beach masterplan							
	progress. City Centre: Information pack on ETROs and ETRO progress.							
	ACTUP provided with progress update. No specific actions on CCMP required. Beachfront progress: Framework document and consultation update. Agreed to undertake next steps consultation with DEP and tax operators.							
	operators.							
	12 th May- Specific update on Belmont Street Quarter consultation.							
	14 th April – General update given on city centre and beach masterplar progress. City Centre: Information pack on ETROs and ETRO progre ACTUP provided with progress update. No specific actions on CCMP required. Beachfront progress: Framework document and consultation update. Agreed to undertake next steps consultation with DEP and ta operators.							
	ACTUP members feedback sought by 10 th June							

Who	Disability Equity Partnership						
When, Why, What,	14th March – Introduction to streets-UK, engagement lead for CCMP and						
Actions, Outcomes	Beach						
	28th March Introduction to Beach Design Team. Overview of masterplan						
	provided. Agreed to follow up User Journey Mapping session						
	29th April Online planning session between DEP and design team for User						
	Journey mapping session. Follow up call agreed final format and						
	attendance at session.						
	9th May Online presentation on Belmont Street Proposals to seek DEP						
	views. String preference for semi-permanent structures and to ensure						
	adequate blue badge parking and taxi rank reintroduced to back Wynd.						
	Agreed to have a follow up on Belmont Street after business and resident						
	engagement concluded at the end of May.						
	19th May – In person workshop to discuss Beach masterplan. Large format						
	plans of Beach "As Is" and "to Be' used to understand current accessibility						
	issues and challenges that may arise from masterplan. Further detail on						
	"Abledeen" bus sought to inform potential mobility hubs in masterplan. Idea						
	of "Park Mobility" discussed.						
	6th June – Follow up meeting to discuss options presented to ACTUP						
	members. DEP agreed to issue its written response to the options						
	presentation.						
	13th June – Meeting to discuss DEP's response to Union Street Central						
	Options and discuss mitigation options.						

Who	Aberdeen Inspired
When, Why, What,	18 th April – In person introductory meeting with AI team and engagement
Actions, Outcomes	lead. Summary given of upcoming projects and engagement.
	18 th April – Networking meeting with Union Street businesses. Update
	given on City centre and Beach projects underway and upcoming
	engagement. Request for further information on city centre traffic proposals
	(ETRO 1&2)
	19 th April – Networking meeting with West End businesses. Update given
	on City centre and Beach projects underway and upcoming engagement.
	Sentiment that there wasn't much in CCMP for West End businesses.
	26 th April - Networking meeting with Belmont Quarter businesses. Update
	given on City centre and Beach projects underway and upcoming
	engagement with a focus on Belmont Street. Request that businesses are
	able to book appointments with the team. This was undertaken.
	17 th May – Presentation of Belmont Street proposals to Al Team. Al
	supportive of proposals and encouraged by level of businesses engaging
	and (mostly) positive tome of discussions.

Who	Passenger Transport Operators Meetings
When, Why, What, Actions, Outcomes	1st April 2022 (Teams). Introduction to Beachfront proposals. Discussion of present day Aberdeen network. Consideration of future network and facilities – welcomed proposals in principle
	6th April 2022 (Teams). Introduction to Beachfront proposals Discussion of present day First Aberdeen network. Consideration of future network and facilities – welcomed proposals in principle.
	7 th April - Introduction of upcoming city centre traffic changes and Union Street Central bus stop options. Discuss provisional bus stop locations for both pedestrian and bus & taxi options with First bus. Ensure additional stops are allocated to Guild Street in the pedestrianised scenario. Model stop capacity along central Union Street for the bus & taxi scenario. Organise an in-person collaborative meeting with all operators, ACC and LDA.

	27th April 2022 (Teams). Introduction of upcoming city centre traffic changes and Union Street Central bus stop options. Present bus stop
	location and receive feedback. Make amendments to the maps according
	to the meetings discussions. Sign off on amendments to be complete in the
	next two weeks.
\Allo	COMP Public Transport Forms
Who	CCMP Public Transport Form
When, Why, What,	20th April 2022 (Teams). Monthly update meeting for bus operators, taxi
Actions, Outcomes	and ACC. Update on project progress. Await outcome of the collaborative meeting on 27th April.
	18th May 2022 (Teams). To finalise amendments in the last consultation
	and sign-off bus stop locations. Minor amendments to be made on bus stop locations. Proposed bus stop locations to be formally proposed to ACC committee once minor amendments have been made.
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Who	Direct Cycle Groups
When, Why, What,	10th May 2022 (Teams). Introduction to Beachfront. Outline of general
Actions, Outcomes	principles to Beachfront re-design and discussion on access for bicycles, including present day constraints and issues. Further updates to be given as Beachfront project progresses. Introduction to the project and considerations for ongoing design captured. Welcomed proposals in principle
Who	North East Sensory Services (NES)
When, Why, What,	18 th May – introductory meeting. Overview of plans and discussion about
Actions, Outcomes	how to ensure all engagement is as accessible as possible. Agreed to
	explore having an accessible event designed specifically for NES Users.
Who	Aberdeen Civic Forum
When, Why, What,	19 th May – Introductory Meeting Overview of plans and discussion about
Actions, Outcomes	future engagement/. Agreed to attend October Civic Forum meeting.
ACTIONS, CUTCOMES	Tatalo ongagement. Agreed to attend October Offic Forum meeting.
Who	City Centre Community Council
When, Why, What,	18 th May – Meeting with Chair to understand Community Council issues –
Actions, Outcomes	women's and young persons safety are priorities. Agreed to attend upcoming meeting.

Key Engagement and Consultation Events

Who

When, Why, What, Actions, Outcomes

Children and Young People – City Centre & Beach	

people requires a more coordinated approach.

19th May – Meeting to understand key issues for Belmont St Quarter and City Centre in general. Traffic enforcement is main issue in Belmont St.

Anti social behaviour amongst those misusing substances and young

City Centre Policing Team





Permission obtained to take photographs

When, Why, What, Actions, Outcomes 9th -13th May

450 P6 pupils from Hanover Street, Seaton, St Peters, Ferryhill, Ashley Road, Gilcomstoun and Skene Square schools

Young people were "on site" at Beach and in City Centre. Aim was to contributing further to more detailed design elements now being considered by the design teams, particularly around play and street furniture.

The children became 'urban explorers', choosing locations to focus on and working with the design team members and facilitators to understand the design process and clarify what is important to them in these spaces. The exploring was followed by discussion and debate using giant maps of the locations and the children's thoughts and feedback gathered by the team. As well as being of enormous benefit to the design teams, the process was also beneficial to the children's learning around elements of geography, sustainability, citizenship, participation and creativity. The findings of the exercise will be shared with the schools through a bespoke website that the children can contribute to and utilise to share with other pupils and family members and can be updated on an ongoing basis as the design process continues.

Belmont Quarter Businesses and Resident Engagement

When, Why, What, Actions, Outcomes 17th -27th May.

Local businesses and residents were asked to comment on proposed design options for Belmont Street Quarter and to state their preference between umbrella/barrier or semi permanent structure. Those interested in operating outdoor spaces were asked to note interest.

Online, newsletter drop and in person activity undertaken. Newsletter distributed to 500 businesses and residents within the area. The Council communications team issued press and social media releases to raise awareness.

People attended drop in events in the City Art Galley over 2 days. Events were staffed by ACC officers and design team. A <u>project webpage</u> was set up to enable people to book an appointment and view and comment on plans online.

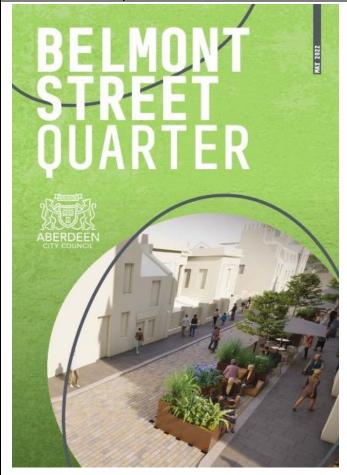
Outcome of the consultation:

- 55 people attended the drop-in sessions over the two days
- 44 people responded to the online survey or via email
- There is overall support for the proposals. However, there are a few objectors
- The preference is for semi-permanent structures (two thirds of those who expressed an opinion preferred this option even although implementation timescale is longer)
- 14 businesses expressed interest in operating outdoor space
- Concerns were raised about

- Traffic enforcement & delivery times
- Hoe outdoor spaces will be allocated
- o Maintenance and use of public seating areas
- o Safety of semi-permanent structures overnight
- Public seating attracting anti-social behaviour
- o Including/excluding pavements in the outdoor seating areas
- Moving taxis back to Back Wynd
- Not installing Bollards
- Location & numbers of blue badge parking

Several businesses are interested in doing more for the area: for example, running young persons events, holding street events to create interest and excitement and collaborating on joint initiatives.

The team will now issue feedback addressing the above issues and explaining next steps including the process/timescales.





Extract from Initial New sletter

Union Street Central Stakeholder Engagement

When, Why, What, Actions, Outcomes 26th May - ongoing

A special meeting of ACTUP was held on 26th May to consider 4 options for Union Street Central. The 4 options were prepared from a long list of initial options considered by ACC officers and the design team. The diagram below summarises the 4 options.

A full presentation pack was prepared and issued in advance to ACTUP members. An audio description accompanied the pack issued to DEP. The diagram below provides an overview of the 4 options.

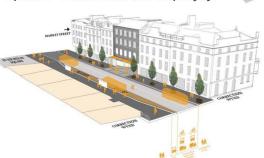
Proposed Union Street Central Options

Option 1 - Do minimum

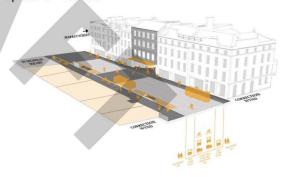
Option 2 - Pedestrianisation



Option 3 - 2 lanes with bus stop laybys



Option 4 - 4 lanes



ACTUP members were asked to issue initial feedback by 10th June. Aberdeen Cycling Forum, DEP and Grampian Cycle Partnership all took the opportunity to provide written feedback which can be summarised as follows:

Aberdeen Cycling Forum: Option 2 preferred

DEP: Option 3 preferred

Grampian Cycle Partnership: Option 2 preferred

A separate report to committee provides more detail on Union Street Central recommendations.

Representing	Organisation	Contact
Active Travel	Aberdeen Cycle Forum	Rachel Martin
	Grampian Cycle Partnership	Jon Barron
	DEP	Katrina Michie
Accessibility	North East Sensory Services	Libby Hillhouse
	Community Council Forum	Jonathan Smith,
	City Centre Community Council	Fiona Rennie
Community	George Street Community Council	Michele Macleod
,	Rosemount & Mile End Community Council	TBC
	Castlehill & Pittodrie Community Council	Jacob Campbell/ William Rae
Net Zero	Aberdeen Climate Action	Alison Stuart,
Heritage	Aberdeen Civic Society	Dominic Fairlie
Tourism	Visit Aberdeenshire	Chris Foy
	Aberdeen Inspired	Adrian Watson
Dusinoss	Chamber	Russell Borthwick
Business	FSB	David Groundwater
	Property Industry Group	Darren McRae
Seniors	Aberdeen Voice of Experience	Via GREC
Young People	Aberdeen City Youth Council	Martin Carle
Equality	Grampian Racial Equalities Council	Dave Black
Equality	Equalities Participation Network	Myshele Hayward



Aberdeen City Council - City Centre & Beach Masterplan Engagement Planner March to June 2022

Key
Stakeholder Meetings
Engagement & Consultation Events
Council Boards & Committee

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Jun-22					(Aboyne, Alford & Banchory Included)				discuss Union	Property		l			Union Street				l		feedback Belmont Street		l	l				1		l	Jun-22
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